

Better Business Bureau of Mid-Western and Central Ontario

COMPLAINT ACTIVITY REPORT Case # 1176484

Consumer Info: Martin, Su and Mike

xxxxx

xxxxx, Ontario, Canada xxxxxx

- 647 286-0774

Business Info: Canadian Stucco & Restoration

27 - 130 Le Page Court

North York, ON M3J 3J1

416 635-5373

Consumer's Original Complaint :

Compliments: Outstanding service and customer awareness.

Trustworthy, efficient.

This is a canadian company that seems to understand the importance of "legacy" in regards to their product and the need for quality workmanship in the housing market today. Bebe took the time to explain to me how they expanded into the residential area with stucco.

As a home owner, I am relieved to find honest business practices can still be found.

I had confidence dealing with the company and signing the contract, because "Bebe" knew his business so well, and took the time to explain

things to us without impatience. So rare these days. Please put this company on your "ones to watch" or your "we recommend list!" Homeowners will be thankful. I would like to see your BBB sticker in their trade booth sometime soon....All the Best.

Submitted_By: Su and Mike Martin

Submitters_Email: su@q66.ca

Submitters_Phone: 647-286-0774

Consumer's Desired Resolution:

BBB Processing

2008-05-09 KAS BBB Complaint Received by BBB
2008-05-09 KAS BBB Case Determined to be INFO ONLY
2008-05-09 Otto BBB Inform Consumer - Case Closed INFO ONLY
2008-05-09 Otto BBB Inform Business of Case Closed INFO ONLY
2008-05-09 KAS BBB Close Without Business Response
2008-05-09 Otto BBB Case Closed INFO ONLY